



ENGAGE TUITION SERVICES

Tel: 07990959897

Email: info@engagetuitionsservicesuk.com

TERMS AND CONDITIONS

This contract defines the relationship between EnGage Tuition Services UK, its clients and tutors.

1. DEFINITIONS

- a. Agent: party known as EnGage Tuition Services UK, or any other name (Directed by Georgina Gage)
- b. Student: the individual receiving tuition.
- c. Client: individual responsible for the Student. i.e. a parent/carer.
- d. Tutor: a sub-contractor for EnGage. The individual who provides tuition services to the student.

2. GENERAL

- a. The Agent reserves the right to alter these terms and conditions, as long as the Client is notified.
- b. This agreement governs the relationship between the Agent, Client and Tutor.

3. PROHIBITION OF OTHER ARRANGEMENTS

- a. The Client is not permitted to agree any private arrangements or alternative fees with the Tutor.
- b. Should the Client to recommend a student working with the Agent, he/she should contact the Agent to make a booking through the agency.

4. REPLACEMENTS AND TERMINATION

- a. In the event that the Client wishes to replace their Tutor with a different Tutor, the Agent agrees to try and find a suitable replacement.
- b. The Tutor and the Client both reserve the right to terminate tuition services if and when tuition is no longer required. If the Client wishes to terminate tuition, one week's notice must be provided.
- c. The Agent reserves the right to terminate tuition services in the event that the Terms and Conditions are breached.

5. PAYMENT

- a. Payment must be made via bank transfer to EnGage Tuition Services UK. This payment can be made weekly or monthly; this should be agreed with the Agent.
- b. EnGage Tuition Services UK reserves the right to modify the price of its services, as long as the Client is notified.
- c. Clients that request to pay monthly will receive a monthly invoice.
- d. Clients should endeavour to pay all outstanding payments for tuition services provided in a specific month of the year by the final day of that month. The Client should notify the Agent if, for any reason, this payment cannot be made



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on time. The Agent reserves the right to postpone scheduled tuition services until outstanding invoices are paid.

6. LIABILITY

- a. The Agent does not accept liability for any claims made by the Client related to the provision of tuition services by the Tutor.
- b. Whilst the Tutor and Agent agree to provide a high quality service and endeavour to support the progress of the Student, neither the Tutor nor Agent can accept liability for any academic results or consequences of tuition, including public examination results, test results and 11+ results.

7. SCHEDULING AND CANCELLATION

- a. The Client agrees to give notice of cancellation of a tuition lesson at least 24 hours before the scheduled time of the lesson.
- b. If notice of cancellation is given less than 24 hours before the scheduled lesson, the Client will be charged 50% of the price of the scheduled lesson, unless the Tutor and Agent agree that the cancellation is made due to extenuating circumstances.
- c. If the Students fails to attend a lesson and gives no notice for this absence, the Agent reserves the right to charge the full price for the missed lesson.
- d. Should a Tutor not be available on the day of a scheduled lesson, the Tutor and/or Agent have a responsibility to inform the Client.
- e. If cancellations perceived as unreasonable by the Tutor and Agent are made by the Client more than 3 times successively, the Tutor and Agent reserve the right to consider termination of contract with the Client.

Parties must sign to agree acknowledgement and acceptance of the Terms and Conditions.

Signed by the Client